SpinSci

Patient Assist

82%
of patients say quality customer service is the most important factor when choosing care

An omnichannel high touch contact center service with real time EHR integration eliminates disconnected workflows and misaligned processes to better support patient clinical needs with a 360° view of the patient record for efficient triaging and speed to care.

42%
of patients stated that they had trouble getting health records from their provider during a time of need
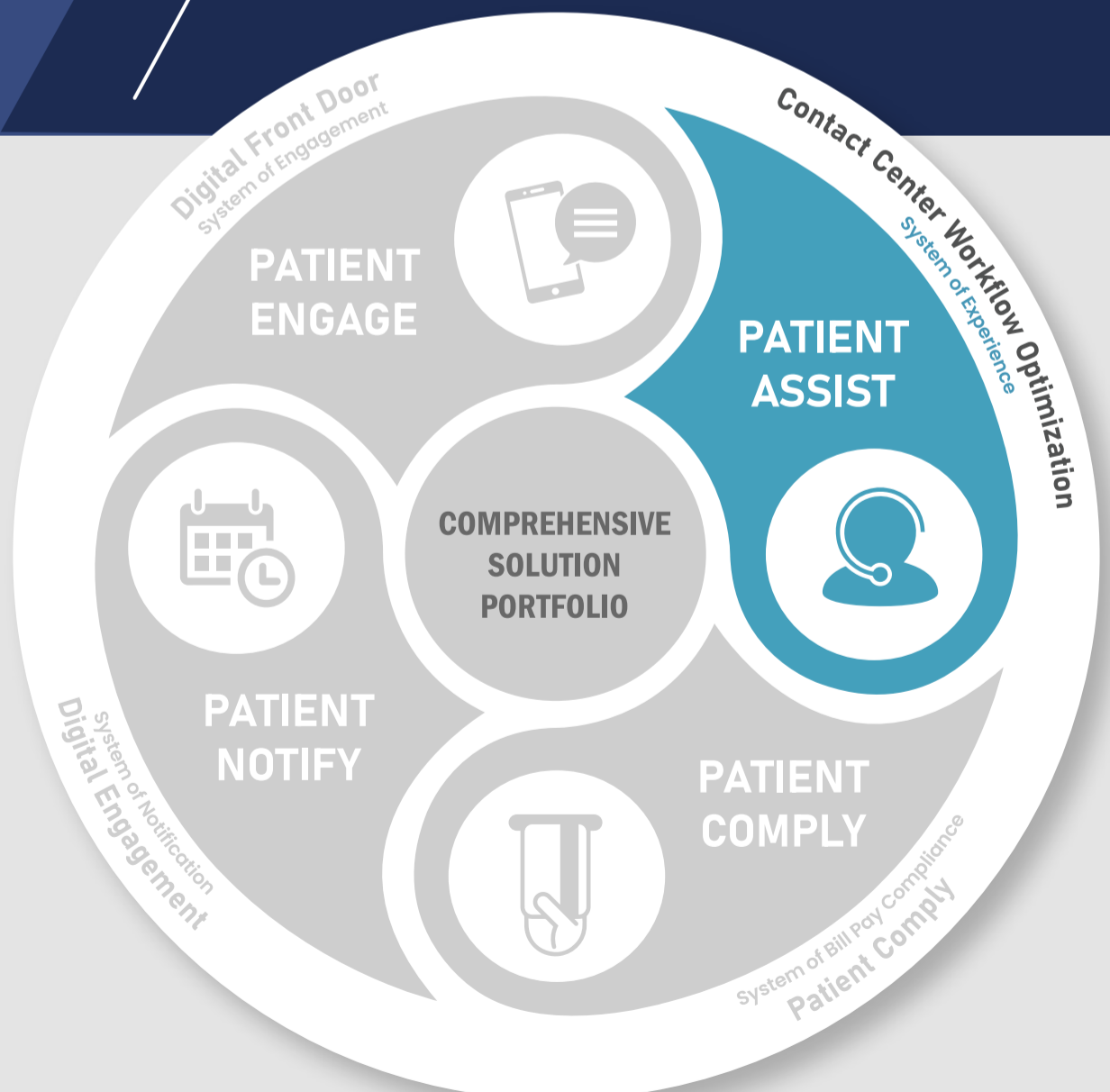
Value Drivers

- **Efficient knowledge driven interactions**

- **Provide patient information at agent's fingertips**

- **Effective Revenue Cycle Management**

Digital Front Door
System of Engagement

Contact Center Workflow Optimization
System of Experience

PATIENT ENGAGE

PATIENT ASSIST

COMPREHENSIVE SOLUTION PORTFOLIO

PATIENT NOTIFY

PATIENT COMPLY

System of Notification
Digital Engagement

System of Bill Pay Compliance
Patient Comply

Better Access. Better Healthcare.

www.spinsci.com

Our feature rich AI-powered suite of solutions empowers healthcare organizations to enhance patient outcomes while meeting key KPIs.

Key Features

Patient Identification	Patient Appointment Details	Patient Authentication	Patient Address Verification	Click-to-chat from EHRs
Screen Pop to EHRs	Patient Vitals	Patient Billing Details	Click-to-call from EHRs	Click-to-video from EHRs
Patient Pay Bill	Patient Geo-location	Patient Referral Details	Patient Triage Details	Patient Media History
PCI Solution for CC Payments	Patient Demography	Patient Insurance Verification	Hospital Estimated Wait-times	